Solution

# History of Continuous Improvement

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| True | False | Statement |
| X |  | 1. | Professor Walter Shewhart and Joseph Juan were early leaders in the quality process improvement efforts. |
|  | X | 2. | The Six Sigma process methodology was created at the General Electric company.  |
|  | X | 3. | One difference between Lean and Six Sigma is that Lean analyzes the process performance and Six Sigma analyzes data. |
| X |  | 4. | Lean manufacturing was created in Toyota following World War II. |
| X |  | 5. | Kaoru Ishikawa and Genichi Taguchi were leaders in the quality process improvement efforts in Japan. |
|  | X | 6. | Lean Manufacturing developed the concept of Yellow Belts, Green Belts, and Black Belts. |
| X |  | 7. | The common themes from the early process improvement methodologies are customer focus, process focus, team-based, and data based. |
|  | X | 8. | Ferdinand DeLesseps and Sir Henry James were early leaders in the quality process improvement efforts in Europe. |
|  | X | 9. | Lean and Six Sigma are focused on internal improvements and therefore the external customer is not a major aspect of the methodology.  |
|  | X | 10. | Quality process improvement methodologies first became elements of business management practices in the 1990s. |