

How to Build Virtual Accountability

GoSkills online course syllabus

Skill level

Beginner

Lessons

18

Pre-requisites

No prior experience needed

Video duration

57m

Estimated study time

57m 38s

Instructor

Mitch Simon

Introduction

1 What you want

Virtual Accountability to Self

2 What is virtual accountability?
One of the most challenging parts of being on a virtual team is ensuring everyone stays accountable.

3 Virtual accountability starts with you
Virtual accountability is a means of building and maintaining trust with your team and peers.

4 What is a commitment?
Identifying and declaring a lack of accountability is the first step to building accountability.

5 Conditions of satisfaction
It is important to know what are the forces that create a virtually accountable team and how these forces create accountability.

6 Managing promises
Accountability is a commitment of one's promise over one's circumstances.

Virtual Accountability to Others

7 The beauty of team accountability
Every member of a team or an organization plays a role in accountability.

8 Accountability at team meetings

Because accountability is something you aren't solely responsible for, it's important to set the tone and model accountability over time to support those around you.

Conversations for Results

9 Prepare to promise

In order to build a culture of accountability on your team, you must understand what values your peers and team members hold close.

10 Negotiate the promise

It is impossible to take on virtual accountability before you have defined how you will do it.

11 Fulfill the promise

Without understanding the goals of those around you, it is impossible for you to help achieve them.

12 Declare satisfaction

In order to feel comfortable discussing accountability, you should first set the tone for how these conversations will be held.

Virtual Accountability Breakdowns

13 Facing conflict

Disagreements and conflict are an inevitable part of every team.

14 Dealing with broken promises

Great teams identify where breakdowns are in the promise, and knowing where to look allows teams to get back to accountability quickly.

How to Rebuild Trust

15 Building trust

Trust is made up of four elements. After this lesson you'll be able to behave so that your team members build their trust in you.

16 Rebuilding trust

Not everyone is trustworthy all the time. After this lesson you'll be able to call out distrust in a way that is fair, kind, and effective.

17 Responsibility vs. accountability
Once everyone has taken on accountability, there's a next step to take.

Conclusion

18 Resources for accountability

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