

Leaders Who Care: Guiding Your Team in Uncertain Times

GoSkills online course syllabus

Skill level

Beginner

Lessons

11

Accredited by

Verified by GoSkills

Pre-requisites

No prior experience needed

Video duration

16m

Estimated study time

16m 17s

Instructor

Sarah Aviram

Introduction

- 1 State of the workforce**
We are in the midst of a Great Resignation.

The Employee Mindset

- 2 Addressing burnout and overwork**
Identifying and acknowledging the stress and burnout employees are experiencing is one thing, but how can a manager adequately address them?
- 3 Wherever you go, there you are**
When 70% of people who quit their jobs regret it, there's something going on beneath the surface.

Leadership Skills

- 4 Leadership skills for uncertain times**
The world has changed, and managers need new skills to keep up.
- 5 Manager real talk**
The conversations managers are having with their employees have shifted in content and tone.
- 6 Three key questions**
Sometimes all you need is three simple questions to get a pulse check on your employees.

7 **JIG: Joy, impact, and growth**
At the root of employees' happiness is feeling joy, making and impact, and growing in their career.

8 **Stay interviews**
When thinking about the great resignation, managers cringe imagining all of the exit interviews.

Rewriting the Management Handbook

9 **Change is opportunity**
When coworkers are leaving left and right, it can be hard for a manager to know how to talk to the employees who have stayed.

10 **Values alignment**
For long-term happiness, employees want to work at a company with values that align to their own.

Conclusion

11 **Resources for managers**
Thanks for watching this course! Now, you should feel confident in your ability to navigate the Great Resignation as a manager.

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