

Leading Through Chaos

GoSkills online course syllabus

Skill level

Beginner

Lessons

16

Accredited by

Verified by GoSkills

Pre-requisites

No prior experience needed

Video duration

58m

Estimated study time

58m 18s

Instructor

Joanne Walters

Introduction

1 Leading in unprecedented times

In this course, you'll explore how to apply creativity and sensemaking to ensure your organization thrives even during times of chaos.

Understanding Chaos

2 Characteristics of chaos

In the simplest terms, chaos can be defined as something that is unpredictable. After this video, you'll be able to use a working definition of chaos.

Creativity in Chaos

3 What is creativity?

Creativity is a critical skill for those in leadership roles.

4 Creative leadership traits

A creative leader presents ideas that are both novel and solve problems.

5 Creative problem solving

Leaders are continually solving problems, but no leader has all the answers to every problem.

Mindset

- 6 Mindset and mission**
Why an organization exists, known as its mission, guides how leaders address the need for change during chaotic times.
- 7 Authenticity**
Leaders are more effective when they emotionally connect to their team members.
- 8 Appreciative sharing of knowledge**
Positive emotions can go a long way in helping a team through a time of crisis.

Sensemaking

- 9 What is sensemaking?**
Sensemaking, to the layperson, may seem like simply making sense or applying common sense.
- 10 Principles of sensemaking**
Sensemaking is comprised of seven principles working together holistically. After this video you'll be able to identify each principle.
- 11 More principles of sensemaking**
Sensemaking has seven principles, and it's essential to be able to recognize how they work together.
- 12 Sensemaking for leaders**
Leaders may routinely engage in a superficial version of sensemaking.

Change Management

- 13 Change fatigue**
During chaotic times the speed of change is heightened.
- 14 Organizational culture**
Organizational culture plays a huge role in change management. After this lesson you'll be able to help your organization's culture evolve.

Putting It All Together

15 Taking action

It takes a blend of creativity, sensemaking, culture, and mindset to address the unknown.

Conclusion

16 Finding the order in disorder

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