

# Leading Through Chaos

GoSkills online course syllabus

**Skill level**

Beginner

**Lessons**

16

**Pre-requisites**

No prior experience needed

**Video duration**

58m

**Estimated study time**

58m 18s

**Instructor**

Joanne Walters

## Introduction

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### 1 Leading in unprecedented times

In this course, you'll explore how to apply creativity and sensemaking to ensure your organization thrives even during times of chaos.

## Understanding Chaos

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### 2 Characteristics of chaos

In the simplest terms, chaos can be defined as something that is unpredictable. After this video, you'll be able to use a working definition of chaos.

## Creativity in Chaos

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### 3 What is creativity?

Creativity is a critical skill for those in leadership roles.

### 4 Creative leadership traits

A creative leader presents ideas that are both novel and solve problems.

### 5 Creative problem solving

Leaders are continually solving problems, but no leader has all the answers to every problem.

## Mindset

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### 6 Mindset and mission

Why an organization exists, known as its mission, guides how leaders address the need for change during chaotic times.

**7 Authenticity**  
Leaders are more effective when they emotionally connect to their team members.

**8 Appreciative sharing of knowledge**  
Positive emotions can go a long way in helping a team through a time of crisis.

## Sensemaking

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**9 What is sensemaking?**  
Sensemaking, to the layperson, may seem like simply making sense or applying common sense.

**10 Principles of sensemaking**  
Sensemaking is comprised of seven principles working together holistically. After this video you'll be able to identify each principle.

**11 More principles of sensemaking**  
Sensemaking has seven principles, and it's essential to be able to recognize how they work together.

**12 Sensemaking for leaders**  
Leaders may routinely engage in a superficial version of sensemaking.

## Change Management

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**13 Change fatigue**  
During chaotic times the speed of change is heightened.

**14 Organizational culture**  
Organizational culture plays a huge role in change management. After this lesson you'll be able to help your organization's culture evolve.

## Putting It All Together

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**15 Taking action**  
It takes a blend of creativity, sensemaking, culture, and mindset to address the unknown.

## Conclusion

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# 16 Finding the order in disorder

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